

SCRUTINY - ECONOMY & RESOURCES 2021/22 QUARTER 4														
Indicator	Title	Format	Reported	What is best	2018 / 2019	2019 / 2020	2020 / 2021	2021/22 - Q1	2021/22 - Q2	2021/22 - Q3	2021/22 - Q4	Target	Qtr 4 compared to Qtr 3	2021/22 compared to 2020/21
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	No data available	No data available	139,536	274,600	283,165	277,597	274,444	NA	↓	↑
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	91.4%	77.4%	80.0%	100.0%	84.6%	81.0%	85.7%	NA	↑	↑
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	86.8%	86.3%	85.0%	90.1%	92.8%	92.1%	91.3%	NA	↓	↑
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	86.6%	86.6%	85.6%	86.2%	87.5%	87.8%	88.5%	NA	↑	↑
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	4.2%	4.8%	7.2%	6.3%	5.6%	5.1%	4.6%	NA	↑	↑
ECI 327	Employment rate – all people economically active	Percentage	Annually	Higher	79.0%	80.0%	77.9%	80.1%	79.8%	81.0%	No data available	NA	NA	NA
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£21,867	£23,520	£24,146	No data available	No data available	No data available	£24,280	NA	NA	↑
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£22,675	£23,658	£23,299	No data available	No data available	No data available	£23,149	NA	NA	↓
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	627	537	545	145	277	411	511	492	NA	↓
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	8.3	8.7	6.7	1.7	3.8	5.9	8.2	7.0	NA	↓
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	8	4	3	3	5	8	12	NA	NA	↓
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	12	6	5	2	4	5	7	NA	NA	↓
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	1	2	1	2	2	2	2	NA	NA	↓
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	7.3%	7.1%	6.6%	1.8%	4.9%	8.2%	10.5%	NA	NA	↓
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,463,946	£1,243,505	£1,234,774	£222,249	£806,156	£1,273,681	£1,546,390	£1,250,000	NA	↑
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£1,129,882	£939,792	£646,397	£149,464	£269,196	£424,899	£568,423	£600,000	NA	↓
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	96.0%	96.2%	95.8%	26.7%	52.1%	77.8%	94.9%	95.5%	NA	↓
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	97.7%	99.4%	97.1%	27.0%	53.5%	85.7%	98.1%	98.0%	NA	↑
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	75.7%	86.7%	86.6%	85.9%	84.9%	86.2%	85.6%	NA	↓	↓
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	92.7%	94.1%	18.1%	No data available	No data available	No data available	43.5%	NA	NA	↑
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	97.6%	96.1%	97.7%	No data available	No data available	No data available	98.5%	NA	NA	↑

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REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	94.4%	95.5%	97.7%	96.3%	96.0%	95.6%	95.6%	NA	↔	↓
													Better than =	↑
													Not as good as =	↓
													The same as =	↔